

## Acceptable Use Policy-AUP

Acoustic247's Acceptable Use Policy (AUP) delineates the guidelines and standards for responsible utilization of our VoIP services. Users are expected to abstain from participating in any activities that are unlawful or unethical while utilizing our services. This encompasses refraining from sending any material that is illegal, harassing, abusive, threatening, harmful, obscene, or otherwise inappropriate. Moreover, it is strictly forbidden to transmit content that violates the intellectual property rights of others. Users are also prohibited from distributing spam, unsolicited bulk email, or engaging in any form of unsolicited communication. Actions such as conducting Denial of Service (DoS) attacks or any other activities that disrupt the normal operation of our network or impede the services of other users are strictly prohibited. Furthermore, impersonating another individual or entity through our services is expressly prohibited.

Emphasizing security, users bear the responsibility of ensuring the safeguarding of their accounts and our services. This entails the utilization of strong, unique passwords which should be updated regularly. Users must refrain from sharing their login credentials with any other party and should take necessary precautions to ensure that any sensitive or confidential information transmitted through our services is appropriately encrypted.

Regarding network usage, users are advised to avoid excessively consuming network resources or adversely affecting the quality of service for other users. Activities necessitating high bandwidth or prolonged usage should be avoided, and hosting servers using our services is strictly prohibited unless users have acquired a dedicated hosting service.

Acoustic247 retains the right to terminate the service of any user found to be in violation of this Acceptable Use Policy or engaging in activities that could potentially harm our company or other users. We reserve the prerogative to modify this policy without prior notice, with such changes becoming effective immediately upon publication on our website. We strongly encourage users to periodically review this policy to remain informed about any alterations or amendments.